Welcome to the 7th Biennial CTO Tourism Human Resources Conference

An Overview of the Tobago Hospitality and Tourism Institute

Presented by: Mr. Kieron McDougall Marketing Manager
Campus View
The Tobago Hospitality and Tourism Institute (THTI) is an Accredited Tertiary Educational Institution on the island of Tobago founded in 1997 through grant funding from the Inter-American Development Bank to address the need for trained personnel in the growing tourism and hospitality industries, as the twin island Republic of Trinidad and Tobago sought to boost its tourism product thus competing in a globally competitive market.
Vision of THTI

- To be the catalyst for change, the gateway to hospitality and the hub for all tourism training and certification programmes in Tobago.
Mission of THTI

- To develop the human resource capacities for the Tourism Industry, by providing relevant programmes and courses, being a repository of information for the industry; using high quality teaching staff, state-of-the-art infrastructure and facilities and providing quality service within a professional and hospitable environment.
Core Values

- Integrity
- Innovativeness
- Customer Focused
- Opportunity Based on Merit
- Professionalism
- Solutions Oriented
Core Purpose

- To strengthen the social fabric of Tobago through education and training while developing the culture of hospitality and service.
The long term goal of THTI is to be the Caribbean’s premiere tertiary level educational institution in Culinary Arts and other Hospitality related programmes. THTI gives students the opportunity to pursue an accredited Associate in Applied Science Degree in Tourism Studies, Hospitality Studies, Culinary Arts and Food and Beverage Operations as well as foundation training in Baking and Pastry Arts and Tour Guiding. These courses are aligned with the Caribbean Tourism Learning System (CTLS Curriculum).
Strategic Objectives – THTI

- To train 1000 persons in customer service on an annual basis.
  - Increase student population locally, regional and internationally on an annual basis.
  - To be the repository of information by 2015
  - To be the destination for hosting, conferences, workshops, seminars etc.
- To provide trained personnel and human resources for the tourism and hospitality industry.
- To become a Work Force Assessment Centre by 2014.
Supply Chain – THTI

INPUTS
- Students Admissions
- Request for Functions

TRANSFORMATION
- Tourism, Culinary and Service Training Services

OUTPUTS
- Graduates
- Catering
THTI major stakeholders play and integral role in the success of the Institute. Some of its major stakeholders include but is not limited to:

- The Tobago House of Assembly
- Our Students and Employees
- THTA, B&B, Tour Operators, Taxi, Dive Ops.
- Tobago Chamber of Industry and Commerce
- Caribbean Tourism Organisation
- UWI, Canadore College, Secondary Schools.
Our Students

- THTI student population stands at 169 persons comprising both full time and part time. 65% of our students study on a part time basis.
- Approximately 70% of our students are females.
- 60% of our students study Culinary Arts.
THTI is nestled in the tranquil hillside of Mount Saint George, Blenheim, Tobago, just north of the picturesque Hillsborough Bay. The sprawling and scenic campus sits on over ninety-nine (99) acres of land that once formed part of the Mount Saint George Estate and Sugar Works plantation. Historic ruins of the sugar factory’s mill, grinding machines, water wheels, storage basins and dam are located north of the Campus.
Our Products and Service Offerings

- THTI offers four (4) Associate Degree Programmes as well as Self-enhancement courses in Bartending, Cake and Bread Making and Customer Service.
- THTI offers a step up pre-qualifying programme for persons who do not meet the minimum requirements for the Associate Degree Programmes.
- THTI provides facilities to accommodate distance learning and video conferencing classes.
Our Products and Service Offerings

- THTI offers Modular courses for instance Spanish, French, Food Art and Management.
- THTI rents its facilities to host workshop, seminars, graduation, weddings, meetings and conferences.
- THTI provides a student shuttle service
- THTI hosts Student Dinners each semester
- THTI provides internship opportunities for its students.
- THTI provides onsite and offsite catering.
Our Graduates

- THTI graduates are a true reflection of its success to date.
- Some of THTI graduates pursue higher education and have benefitted from the 2 + 2 arrangement with the University of the West Indies as well as matriculating at other Colleges and Universities such as Monroe and Johnson and Wales.
- Our graduates easily find employment within the tourism and hospitality sector.
THTI is cognisant that its employees are its greatest asset.
THTI fosters and provides an environment for growth and development of its employees.
THTI is an equal employment employer
THTI has well documented HR Policies
THTI is learning organisation.
THTI has a Board of Directors who oversees the strategic objectives and alignment of the organisation.
Our Achievements

- THTI has been in existence for the past 17 years.
- THTI graduated in excess of 1500 persons from inception to present in its Associate Degree, Modular and Certificate Courses.
- THTI is the first educational institution in region to be certified Hospitality Assured.
- THTI is the first indigenous tertiary education in Tobago to be institutionally accredited by the Accreditation Council of Trinidad and Tobago.
Eighteen (18) students have benefitted thus far from the Student Exchange Programme with Canadore College.

THTI production kitchen has been deemed one of the best in the region.

THTI has trained 2,780 persons in Customer Service free of charge during the period January 2012 to June 2014.
Our Contacts

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